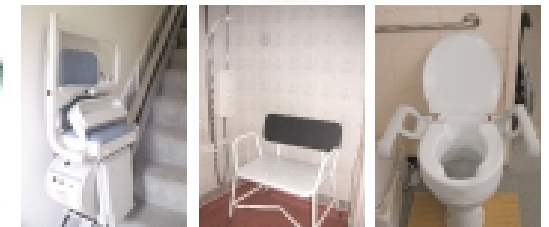


Requests for housing adaptations in Milton Keynes

This information applies to Milton Keynes Council tenants, owner occupiers and some Housing Association tenants.



This leaflet gives you information about requesting disabled housing adaptations. For further information, advice and support please contact your local housing office. English

ডিসেবলড হাউসিং অ্যাডাপ্টেশন (প্রতিবন্ধী ব্যক্তিদের জন্য আপনার বাড়িতে কোনও পরিবর্তন) করতে হলে কিভাবে তার দরখাস্ত দেবেন, এই লীফলেট বা প্রচারপত্রটিতে সেই বিষয়ে কিছু তথ্য জানানো হয়েছে। আরও তথ্য, উপদেশ ও সহায়তা পেতে হলে আপনার স্থানীয় হাউসিং অফিসের সাথে যোগাযোগ করবেন। Bengali

本單張提供給你一些有關要求改建住房設施以方便殘障人士的資料。欲知詳情或尋求意見和支援，請與你當地的屋宇辦事處聯絡。 Chinese

Ce dépliant vous donne des informations au sujet de la façon de demander des adaptations (sic) de logement à des handicaps. Pour plus d'informations, conseils et soutien veuillez contacter votre Bureau local de logement. French

Niniejsza ulotka dotyczy składania próśby o przystosowanie lokalu mieszkalnego do potrzeb osób niepełnosprawnych. Dodatkowych informacji, porad i wsparcia udziela miejscowy urząd ds. mieszkaniowych (housing office). Polish

Xaashidani waxay ku siinaysaa macluumaad ku saabsan codshashada guryaha loogu bedelelayo si ku haboon qofka laxaadka la' ama curyaanka ah. Wixii faahfaahin dheeraad ah iyo talo, taageero fadlan ka la xiriir xafiiska kuugu dhow ee guriyeynta Somali

இந்த தகவல் சீட்டு, ஊனமுற்றோருக்காக மாற்றியமைக்கப்பட்ட வீட்டுவசதி குறித்து வேண்டுகோள் விடுப்பது பற்றிய தகவல்களை உங்களுக்கு தருகின்றது. மேலதிக தகவல், ஆலோசனை மற்றும் ஆதரவு குறித்து தயவுசெய்து உங்களுடைய உள்ளூர் வீட்டுவசதி அலுவலகத்தினை தொடர்பு கொள்ளவும். Tamil

یہ لےفلٹ آپ کو معذور افراد کے لیے گھروں میں تبدیلیاں کروانے کی درخواست کے بارے میں معلومات فراہم کرتا ہے۔ مزید معلومات، مشورے اور مدد کے لیے اپنے مقامی ہاؤسنگ آفس سے رابطہ کریں۔ Urdu



Neighbourhood Services



Neighbourhood Services

What to expect

- You will be assessed by a Community Occupational Therapist (COT) to find out what your needs are.
- Equipment may be provided to help you.
- If necessary we would look at the possibility of re-housing you.
- Each request will be graded as a critical, substantial or moderate need.
- If you need an adaptation the COT will send a report to the Milton Keynes Housing Adaptations Team.
- You will receive a copy of the report which will include the grade awarded.
- If an adaptation is likely to cost more than £10,000, a report will be given to the Aids & Adaptations panel for approval before the request goes to the Adaptations team.
- For those who own their home and some Housing Association tenants funding for the work will be sought by way of a financially assessed Disabled Facilities Grant.

What is critical need?

A request may be graded as a critical need if

- Your health is at risk of deteriorating & may lead to admission to hospital or nursing home.
- You face unnecessary risk whilst carrying out day-to-day tasks.
- The adaptation is required to provide the correct level of care & if not provided may mean that the care may not be able to continue in the correct way.
- The adaptation is necessary to help your discharge from hospital.
- A diagnosis of a specific medical condition does not always mean that a critical need grade will awarded.

ALL REQUESTS WILL BE DISCUSSED WITH SENIOR COT STAFF BEFORE ALLOCATING A GRADING.

Before a critical need grade is awarded it must be shown that the risk cannot be managed in another way in the short term.



How quickly will a critical need be dealt with?

- If your assessment is graded as a critical need then this will be given priority & processed as soon as possible by the Adaptations team.
-

What is a substantial need?

A request may be graded as a substantial need if

- You cannot carry out day-to-day tasks easily without the adaptation, but may have other ways of coping in the short term e.g. having a strip wash until the shower adaptation is completed.
- The adaptation is needed to make sure the correct level of care continues but there is a way to cope in the short term e.g. using a commode until adaptations are done to toileting facilities.

How quickly will a substantial need be dealt with?

- Once identified, a substantial need will be placed on the Adaptations waiting list and dealt with in date order.
 - The Adaptations team will contact you once the request has been placed on the waiting list & give an approximate waiting time.
-

What is a moderate need?

A request may be graded as a moderate need if,

- You cannot carry out tasks which are assessed as not being essential to daily living e.g. where you cannot use stairs but there is a bathroom & a suitable room to use as a bedroom on the ground floor, a stair lift will not be provided.



What happens if my request is graded as a moderate need?

- A moderate need will not be financed by Milton Keynes Council.
- Advice & information will be provided as appropriate.
- It will be the responsibility of the individual to proceed with the works and fund them privately.

Useful Contacts

- Milton Keynes Adaptations Team - **01908 257974**
- Community Occupational Therapy - **01908 372538**
- Age Concern - **01908 550700**
- Centre for integrated living (CIL) - **01908 231344**
- Adult Social Care Access Team - **01908 253772**

- **A list of local contractors & stair lift companies is available**



Available in audio,
large print, braille
and other languages.
**Contact your local
office**



Neighbourhood
Services